



## Supplier Compliance Response

This is a formal confirmation of services provided by Karras Cold Logistics as a cold chain supplier.

We conduct our services based on compliance with relevant state authorities as well as Haccp standards which are audited by SGS every 6 months.

Our cold chain traceability consists of recording temperatures of our equipment at the determined area of high risk with different methods of monitoring. These methods include back to base monitoring systems for all our equipment and record keeping of equipment temperature at all critical control points.

We ensure that there is due diligence placed on handling of consigned freight based on customer requests with traceability method of consignment numbers for all pallets handled through our vehicles as well as unique pallet SSCC identifiers on pallets handled in our warehouses.

Karras conducts scheduled mock recalls on our auditable systems to ensure that the training we provide to our staff is maintained beyond expectation of our Haccp compliance.

Refrigeration units for transporting and storage of foods are maintained in good repair and calibrations of temperature gauges are undertaken and records maintained.

Where product is susceptible to cross contamination, procedures are in place to minimise the risk of cross contamination.

Documented maintenance and hygiene procedures are in place for all temperature controlled equipment used to meet Haccp accreditation.

Procedures are in place to ensure product safety and quality in the case of vehicle or refrigeration equipment breakdown.

All incidents of vehicle or refrigeration equipment breakdown are recorded and corrective action documented, including the outcome of the product on the load affected through our NODP process.

A handwritten signature in black ink, appearing to be 'Shirley Guerrero'.

Shirley Guerrero  
National Quality Systems Manager